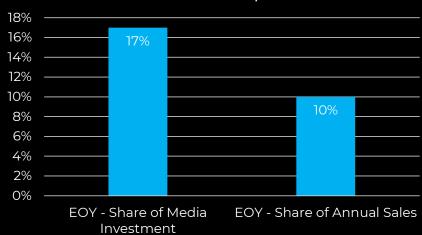




## End Of Year, a key period for the category

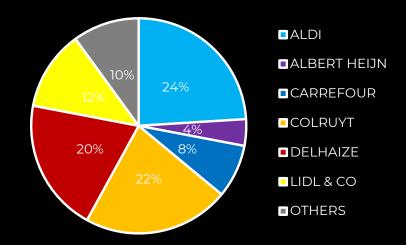
### **EOY-period** is key for the category

Share of EOY-period



### And ALDI invested heavily during EOY 2020

### Share of Invest - EOY 2020









# Despite the high investments, ALDI's EOY 2020 performance lagged behind. Therefore, a new approach was needed.

**Only 37%** 

of ALDI's loyal consumers shopped during EOY at ALDI in 2020

Index 96

market-share in EOY 2020, compared to ALDI's 2020 full year market performance

Marketing objective in 2021-2022-2023:

Achieve competitive growth for ALDI in the next EOY periods.





### 2 major insights that unlocked our new comms strategy

During EOY, the consumer stops being loyal and instead shops at the supermarket that offers everything for the holiday period.

→ Improving key perceptions (affordability and fresh) of ALDI's product offering throughout the whole year was key in order to be first-stop shop by the EOY-period.

### 1 out of 4

ALDI-shoppers indicated that the limited festive product offering was the main reason of not shopping at ALDI during EOY.

Sea of sameness in EOY-period:
Grocery campaigns are very similar
during the holiday period: same
colours, scenes, ... . In addition, 17% of
all media investments take place in the
EOY-period.

→ To challenge the end-of-year status quo, we had to rise above the standard and develop a cut-through media plan.







# In order to achieve our goals we created a long-term communication framework

Objective

## **BUILD**Change ALDI's first stop shop

(Throughout the year)

perception in order to win EOY

#### Role for Comms

Scheduling mid-pressure campaigns throughout the year to build key brand associations through the 'Fresh' campaigns and 'Affordability' campaigns before EOY, focusing on product line and price perception respectively.

#### Messaging

"9 consumers out of 10 buy fresh at ALDI."

"ALDI's house brands, same quality, lower price."

#### Contact Points

Total Video
Total Audio
Display
SoMe
Mobile
DOOH
Print

#### Metrics

Improve fresh perception
Improve affordability perception

#### **INSPIRE**

Improve EOY-product line perception

(Inspiration phase - W45-47)

#### Inspire Belgians right before the EOYbuying by offering inspiration and by highlighting the extent of the ALDI EOY product line through an efficient media mix.

"Thanks to ALDI you'll have everything at home to enjoy the holidays."

> Total Video Total Audio Display SoMe Mobile (D)OOH 2m<sup>2</sup>

Improve EOY-product line perception

#### **CAPITLIZE**

Cut through the clutter with high-attention impact

(EOY/ festive phase – W48-52)

Capitalizing on our improved perception by maximizing media presence through efficiency and combining high-attention media in order to cut through the intense EOY period.

"Everything for your EOY, for an affordable price"

Total Video
Total Audio
Display
Mobile
SoMe
Big format OOH (Bxl Corridor, etc)
Cinema

Ad Recall & Attribution Loyal consumer retention EOY-sales

Print (Native)



## How our media approach differed in the 3 phases

Objective

Media Planning Decisionmaking

#### BUILD

Change ALDI's first stop shop perception in order to win EOY

(Throughout the year)

- Timing: 2-to-3 campaigns strategically chosen throughout the year, with one scheduled right before 'Inspire' phase, close to EOY
- **Pressure:** Mid-pressure campaigns
- Main medium: Total Video & Audio as the main layer in order to establish Fresh and Affordability associations. Native Print & Digital to establish a deeper message memorization.
- Supported by: (D)OOH, Social, Display, Mobile in order to boost reach 1+ and frequency of messaging
- Optimized on: Budget Efficiency (maximizing R1+ vs budget)

#### **INSPIRE**

Improve EOY-product line perception

(Inspiration phase - W45-47)

- **Timing:** W45-W47, right before key EOY-period of W48-52
- Pressure: Sufficient-pressure campaigns (minimum investment to combat competition)
- Main medium: Total Video & Audio as the main layer on lower GRP-level (e.g. 100 TV GRPs) as competitive spend is still rather low.
- Supported by: (D)OOH, Social, Display, Mobile in order to boost reach 1+ within this 3-week period
- Optimized on: Budget Efficiency (maximizing R1+ vs budget)

#### **CAPITLIZE**

Cut through the clutter with high-attention impact

(EOY/ festive phase – W48-52)

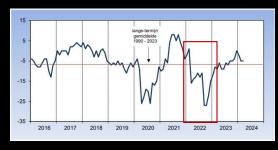
- Timing: W48-W52, key EOY sales period
- **Pressure:** High-pressure campaigns
- Main medium: Total Video & Audio on higher GRP-level (e.g. 250 TV GRPs)
- + Cinema + Big OOH formats (e.g. Bxl Corridor)
- Supported by: 2m<sup>2</sup> OOH, Social, Display, Mobile to boost reach 1+ and frequency of messaging
- Optimized on: Maximum attention impact (optimized on tested recognition, message memorization & attribution scores via post-testing)



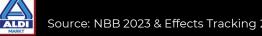
### Two examples of how our continuous research and post-testing resulted in year-on-year media optimization

### **'22 vs '21**

In 2022 the Russo-Ukraine war started. As a result, food prices along with energy prices went up drastically, resulting on a drop in consumer confidence. As a result, we rescheduled the 'affordability' campaign right before the EOY instead of the Fresh campaign.

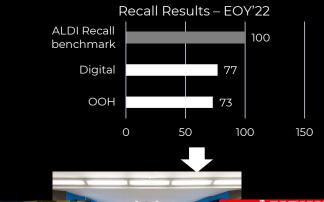






### **'23** vs **'22**

We shifted OOH and Digital budgets towards higher attention formats in as our post-test suggested we could improve recall on these campaign assets. As a result, we were able to increase Recall and Attribution even more.

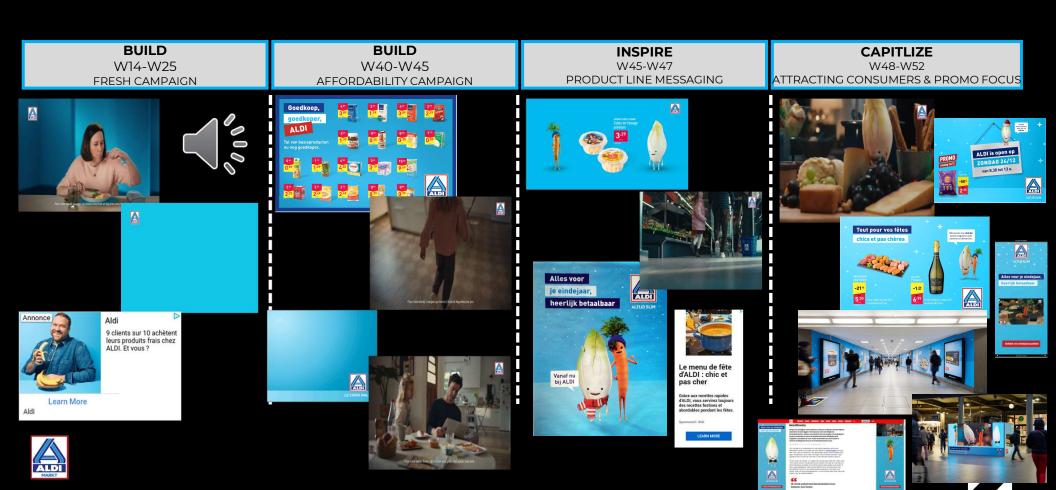






### **Examples of creatives in 2023**

(Click on videos and audio fragments)



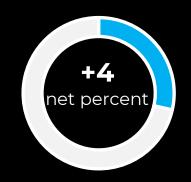
### Our long-term approach resulted in an ALDI win during EOY

#### <u>Positive influence on Product Range Perception</u>

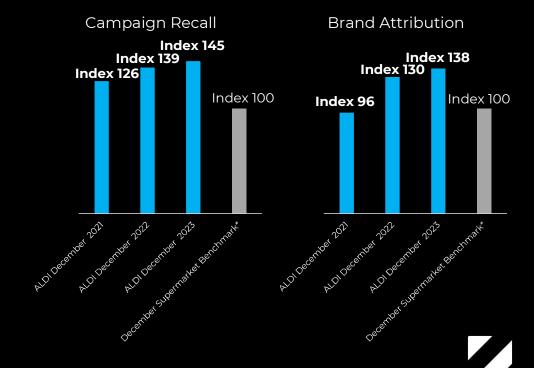
Growth In Destination
Categories

i179 MS% on Meat & Fish

i109 MS% on Fruits & Vegs Net Positive Perception on ALDI's Product Range



### Increase in recall and recognition





Source: Profacts x ALDI 2021-2024 & Effects Tracking 2021-2024

## Why we deserve an AMMA-award

#### A Thorough Analysis

The long-term strategy was created through a thorough analysis and integration of data from consumer research, competitive, posttesting data, and target group analyzes, and more. This led clear to а understanding of how to EOY achieve growth through communications.

2.

#### **Strong Understanding**

The weight of media investments was shifted for the whole year and a different approach was chosen during the endyear, based on a strong understanding of market dynamics and consumer behaviour.

**3**.

#### **Distinctive Approach**

Where in the past overall SOV was the leading focus, it has now been a strong focus on building the right associations and a distinctive approach for the year-end that has led to growth.

 $\mathcal{G}$ 

We are particularly proud of our EOY results in recent years. A clear and well-founded media strategy and a good creative concept, where we touch the heart of the customer, were the foundation for achieving our goals.

# **Isabel Henderick**Managing Director Marketing ALDI Belgium



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### All market & comms objectives have been reached



